

Date: January 2021
 To: Governor's Workforce Development Board
 From: John H. Thurman, CEO, Nevadaworks
 Subject: Quarterly Report

General quarterly updates since the last full board meeting in October 2020.

One-Stop Updates

- Status of One-Stop Centers
 - While the One-Stop Center in Reno has continuously remained open, partners were providing all services virtually from March through August. In September, the One-Stop Center resumed allowing job seekers to use the resource center computers. Also at that time, Title I and Title II service providers began seeing clients in the One-Stop Center on an appointment-only basis. The following chart shows incoming call activity to the main One-Stop Center phone number.

Service Type	March	April	May	June	July	August	September	October	November	December
UI	1109	2989	1645	1692	1782	860	572	728	958	1018
UI Reset	N/A	303	57	98	168	97	30	7	1	18
Job Search / Training	23	130	110	125	161	125	180	95	157	166
Employee Assistance / BSO	55	162	128	237	238	143	155	105	138	187
Resource Center	0	0	0	0	0	0	322	346	302	322
Appointments	0	0	0	0	0	0	58	85	154	96

- Monthly meetings are being held between the One-Stop Center partners where best practices for providing virtual services to job seekers are shared.

One-Stop System Updates

- One-Stop Delivery System Cross Training
 - Each of the One-Stop Center seated partners present their programs and share information on how best to collaborate with the other partners.
 - Online training for all partners has been developed. The current list of classes developed at the partners' requests are:

- The GROW Coaching Model for Workforce Development Professionals
- Case Management for Workforce Development Professionals
- Personal Career Branding for Workforce Development Professionals
- Time Management and Productivity Enhancement
- COVID-19: Guidelines, Best Practices and Strategies for Safe Re-opening
- One-Stop Operator RFP
 - Nevadaworks will be issuing a request for proposals for the One-Stop Operator in February 2021.

Strategic Initiatives

- Skillup Northern Nevada, an online learning portal, is available to all residents of the Nevadaworks Workforce Development Area.
- ACT WorkReady Communities
 - The ACT WorkReady Communities project is continuing for the Nevadaworks Workforce Development Area.
 - Nevadaworks facilitated a meeting with ACT and the Nevadaworks Local Elected Officials.
- Nevadaworks is partnering with TMCC on engaging dislocated workers during the pandemic.

Other

- GWDB Subcommittees
 - Nevadaworks presented to the GWDB Performance and Reporting Subcommittee.
 - Nevadaworks staff are members of, or participate in, all GWDB Subcommittee meetings.
- Priority of Service Guidelines
 - USDOL has set a goal and minimum standard for the percentage of participants who are in at least one of the following priority groups: veterans, low-income individuals, individuals on public assistance, individuals with a disability or individuals who are English language learners. Nevadaworks is currently exceeding the set goal.

Any COVID-related news/updates related to Title I.

- National Dislocated Worker Grant (DWG) Disaster Recovery and Employment Recovery
 - DWGs are a joint effort between Nevadaworks, Workforce Connections and DETR.
 - DWG funding for Northern Nevada is \$4.8 million.
- Waivers
 - USDOL approved statewide waivers for allowing OJT employers to be reimbursed at a rate of up to 90% and for allowing occupational skills training for in-school youth participants.

Any information on service providers that can be shared.

- Enrollment Rate
 - Nevadaworks' WIOA participant enrollment rate has fallen by 43% when compared to the same period in PY2019.
 - Nevadaworks PY2020 funding was decreased due to the allocation formula factors shifting towards Southern Nevada.
- WIOA Program Update
 - WIOA Title I programs continue to enroll and serve participants through in-person and virtual methods. Title I staff continue to work with employers to establish On-the-Job Training and Work Experience opportunities for participants.

Any relevant and/or recent performance measures that can be shared.

- Nevadaworks Performance Report for PY2020-Q1 Rolling 4 Quarters.

Nevadaworks Performance Measures Actual Achievement Rate and Percentage of DOL Negotiated Rate Attained PY2020-Q1 Rolling 4 Quarters 10/1/2019 Through 9/30/2020					
Adult					
	Employed 2nd Quarter After Exit	Employed 4th Quarter After Exit	Median Earnings 2nd Quarter After Exit	Credential Rate	Measurable Skill Gains
Actual Achievement Rate	86.1%	80.7%	\$8,477.00	82.8%	82.8%
DOL Negotiated Rate	76.0%	70.0%	\$5,700.00	77.0%	62.5%
% of Neg. Rate Attained	113.3%	115.3%	148.7%	107.5%	132.5%
Dislocated Worker					
	Employed 2nd Quarter After Exit	Employed 4th Quarter After Exit	Median Earnings 2nd Quarter After Exit	Credential Rate	Measurable Skill Gains
Actual Achievement Rate	91.9%	91.2%	\$11,036.00	81.3%	67.9%
DOL Negotiated Rate	83.0%	83.5%	\$7,400.00	82.5%	64.0%
% of Neg. Rate Attained	110.7%	109.2%	149.1%	98.5%	106.1%
Youth					
	Employed / In Training / In Education 2nd Quarter After Exit	Employed / In Training / In Education 4th Quarter After Exit	Median Earnings 2nd Quarter After Exit	Credential Rate	Measurable Skill Gains
Actual Achievement Rate	84.3%	79.9%	\$5,870.00	80.5%	59.3%
DOL Negotiated Rate	65.0%	68.0%	\$3,829.00	56.0%	50.0%
% of Neg. Rate Attained	129.7%	117.5%	153.3%	143.8%	118.6%

Any upcoming initiatives and/or plans for the program.

- Nevadaworks is working with the Western Nevada Development District and other partners to develop a coordinated response to mitigate the economic impacts sustained from the Coronavirus Pandemic.