



Quarterly Report to the Governor's Workforce Development Board October 2020

One-Stop Delivery System (OSDS)

- **Employ NV Business Hubs:** The first of two new Employ NV Business Hubs opened on September 18 inside the Vegas Chamber, located at the Smith Center for the Performing Arts at 575 Symphony Park Ave., Ste. 100. Opening in early October the second hub is located at the Sahara West Library, located at 9600 W. Sahara Ave. The two new Employ NV Business Hubs will be employer-focused centers to help businesses connect to resources that can help them reboot and grow

At the hubs employers will access resources from the public workforce development system and beyond. The hub will be staffed with workforce development professionals who can help employers with access to recruiting, hiring, training, talent development and more.

The Employ NV Business Hubs are a coordinated effort between Workforce Connections (WC), Department of Employment, Training and Rehabilitation (DETR), the Nevada Department of Business and Industry (B&I), Vegas Chamber and the Las Vegas-Clark County Library District. The centers will provide access to a suite of high-impact services to local businesses.

- **Layoff Aversion Pilot:** WC in partnership with DETR, Las Vegas Global Economic Alliance (LVGEA), and 10 local chambers of commerce, continued to implement the Layoff Aversion Pilot through the quarter. The pilot has disbursed nearly \$800K in private and federal funds to help struggling employers retain their talent. To date, the pilot has helped 88 businesses retain 330 employees across the entire Southern Nevada Workforce Development Area. The pilot addresses the needs of our two primary customers: the employer and the employee, across multiple industry sectors.
- **Job Profiling** - As the largest ACT Certified Work Ready Community, Clark County has added new resources to help employers meet their workforce needs. The goal is to help the employer "Hire the Right Worker the First Time" and avoid the unnecessary expenses of recruiting, hiring and training associated with employee turnover. Job Profilers will work closely with businesses that seek assistance from the new Employ NV Business Hubs.



These job profilers offer employers skill analysis for emerging and in-demand occupations in Southern Nevada, in alignment with the Workforce Blueprint 2.0.

- On July 31, six workforce development professionals including staff from WC, Las Vegas Global Economic Alliance (LVGEA), and the Vegas Chamber were the first workforce development professionals to be authorized by ACT as job profilers.
- In August, an additional six workforce development professionals including staff from College of Southern Nevada (CSN), DETR, Office of Workforce Innovation for a New Nevada (OWINN), and Department of Health and Human Services (DHHS) received their authorization from ACT as job profilers.
- **National Emergency Grant (NEG)**– DETR, in collaboration with WC and Nevadaworks, applied for additional NEG Employment Recovery funding for a total of \$14 million. The additional funding will support the next stage of business engagement which will be helping businesses bring back dislocated workers. Many workers will need upskilling and the NEG funding will augment the Workforce Innovation and Opportunity Act (WIOA) Adult & Dislocated formula funds. Efforts in the south will be coordinated out of the two new Employ NV Business Hubs.

Services in One-Stop Centers

- The One Stop Comprehensive Career Center and the Affiliate One-Stops include staff from WIOA Title I (Adult, Dislocated Worker & Youth); WIOA Title III (Wagner-Peyser), WIOA Title IV (Vocational Rehabilitation); Title II (Adult Education & Family Literacy) Las Vegas-Clark County Library Community Adult Learning in Libraries (CALL) program; Temporary Assistance for Needy Families (TANF), Community Services Block Grant (CSBG) Economic Opportunity Board and other community partners like Goodwill. During the 1st quarter of Program Year 2020, the hybrid model of service delivery has continued, with several locations providing in-person services, complemented by virtual service assistance via online platforms and phone and video conferencing.
 - Title I Services have seen a marked increase in activity during the 1st quarter, with a higher number of inquiries, referrals and enrollments into the Adult and Dislocated Worker programs. WIOA partner agencies continue to provide mostly virtual assistance, with some limited in-person accessibility with TANF and Supplementary Nutrition Assistance Program (SNAP) programs.



- There are currently four one-stop centers open to the public, including the Comprehensive One-Stop Career Center, with limited capacity for both staff and customers. All WIOA Title I services are available to community members and job seekers virtually or in person.
- Employer engagement via the One-Stop Business Service Team has continued virtually, in partnership with the JobConnect Business Services team members that are available to collaborate. There is an increased focus on On-The-Job Training (OJT) and other incentive programs designed to assist Employers with increased confidence in hiring and recruiting during this uncertain economy.
- The fourth annual partnership with Tesla, One-Stop Career Centers and Jobs For America's Graduates (JAG) is in progress, with over 20 recent Clark County High School graduates hired by Tesla, and supported by WIOA Title I and JAG funding for their pre-employment costs.
- WIOA Youth Programs continue to operate nearly 100% virtually but they have continued to engage with at-risk in-school and out-of-school youth. Regular meetings with JAG and Communities in Schools have been held to increase awareness with high school seniors and recent graduates. Also, The Title I - YouthBuild partnership-building continues into the new program year. The new YouthBuild cohort for September will be fully co-enrolled into WIOA Title I.
- All WIOA partners, including staff at the One-Stop Career Centers, continue to provide support with the many inquiries from community members related to Unemployment Insurance. In-depth community resource guides, job leads and referrals to partner services are provided on a daily basis. Staff delivering services in-person at physically open one-stop centers follow strict health and safety guidelines including daily health screenings, social distancing, required face coverings and regular cleaning of public areas.

Strategic Initiatives

- **Workforce Connections' Fellowship Program in partnership with Clark County School District (CCSD)** - On September 14, WC launched the CCSD Fellowship Initiative. It engages CCSD counselors with the local workforce development system to increase awareness of the WIOA One-Stop Delivery System. The goal is to develop a knowledge base that will be utilized in advising students and families at the high school level in preparation for postsecondary success. Postsecondary pathways will focus on high school students transitioning to postsecondary opportunities, which could include but are not limited to



college, certified occupational skills trainings, and apprenticeships. Five individuals were selected to participate through a competitive application process.

- **Braided funding between WIOA Title I, Title II, TANF and CSN** - DWSS formed a partnership project with CSN and WC to recruit TANF participants for distance learning programs in dialysis tech and community health worker certification. Twenty-five students began training between August and September thru co-funding efforts. DWSS purchased laptops and hotspots for these students with supportive services funding. Labor market data is being used to target other high demand industries using the same model.
- **Virtual Job Fairs** - The inaugural virtual job fair on August 7, 2020 was a partnership between Congresswoman Susie Lee, Clark County Commissioner Jim Gibson, Henderson Councilwoman Michelle Romero, DETR, and WC's One-Stop Career Center. Eight Henderson-area employers that were currently hiring interacted with job seekers that participated in the free virtual job fair.

Clark County Commissioners Jim Gibson and Tick Segerblom, DETR and WC's One-Stop Career Center will host a Fall Job Fair Virtual Series on four consecutive Thursdays in October at 3:30 pm on October 8, 15, 22 and 29.

The Fall Job Fair Virtual Series will align with local industries, each presenting available job opportunities on specific days throughout the month of October. On October 8, employers from the warehouse and logistics industry are scheduled to present their job opportunities. On October 15, employers that want to hire people to "work from home" will be presenting their available jobs. On October 22, customer service and call center employers are scheduled to present, and finally, on October 29, employers from the healthcare industry will be presenting their available job opportunities.

- **College of Southern Nevada (CSN) Workforce Innovations Advanced Manufacturing Expansion** - WC team members were invited to participate in the planning stage of a \$2M grant received by CSN for the advanced manufacturing rapid response program. The funding comes from the Nevada Governor's Office of Economic Development (GOED) New Nevada WINN funds. CSN's partnership with Hass Automation, Inc will expand advanced manufacturing workforce training offerings in Southern Nevada. The funding will include



approximately a \$1 million investment in equipment and infrastructure needed to conduct the training. The program is expected to begin enrolling trainees by January 2021 and aims to train at least 200 Nevadans each year.

- **One-Stop Delivery System Cross Training Continues** - The 17 one-stop delivery system partners continue to provide cross training for their staff. The fourth training session was held on August 21 and included presentations from the Bureau of Vocational Rehabilitation and Department of Welfare and Social Services. The goal is to continue to evaluate the knowledge of resources both within and outside the one-stop delivery system to better serve the client.

- **New Employ NV Career Hubs** – WC and CSN are launching new Employ NV Career Hubs on CSN campuses. WC, CSN, and other public workforce system partners are working strategically to integrate education, training, and the National Emergency Grant for Southern Nevada’s dislocated workers (DW). CSN will augment additional access points for the large number of workers that need to return to work. CSN has created three Career Pathways for DWs:
 - Path 1: Workers needing immediate employment
 - Path 2: Workers seeking short-term training
 - Path 3: Workers seeking longer term training

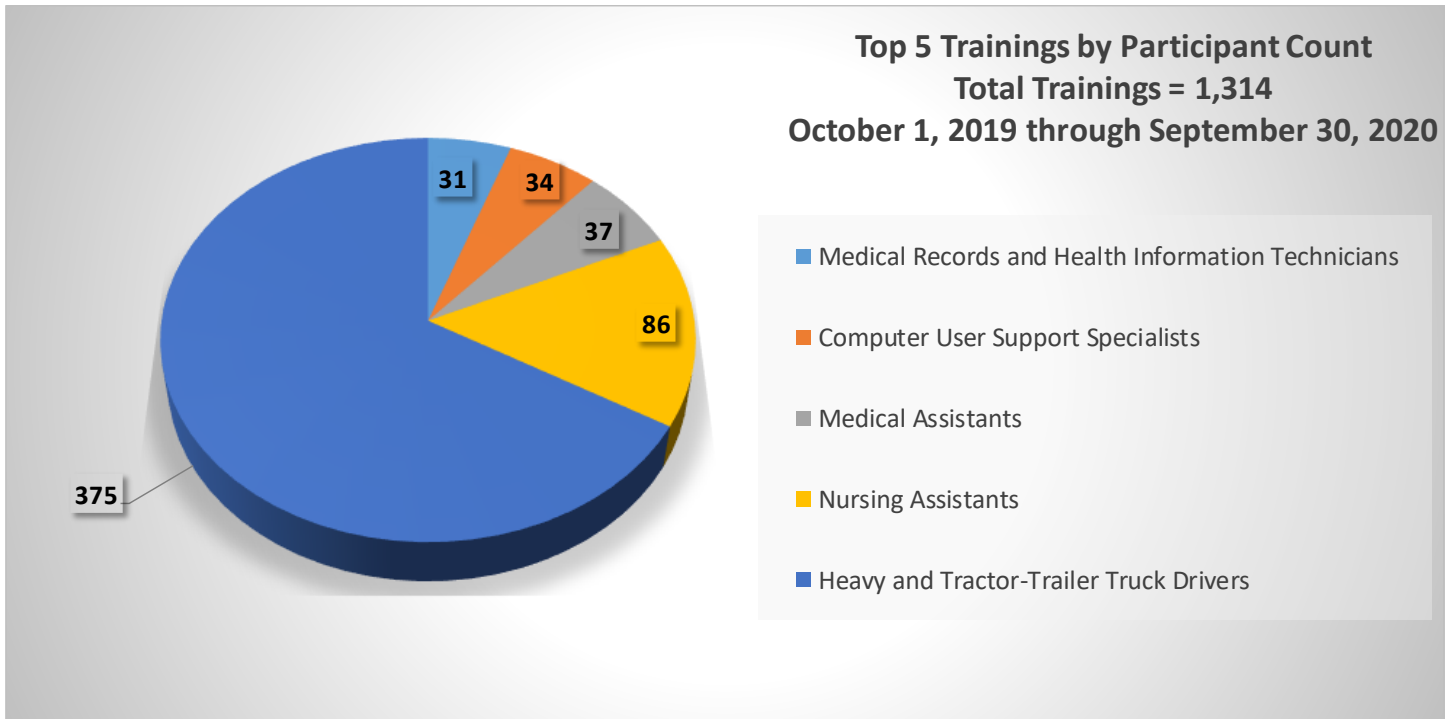
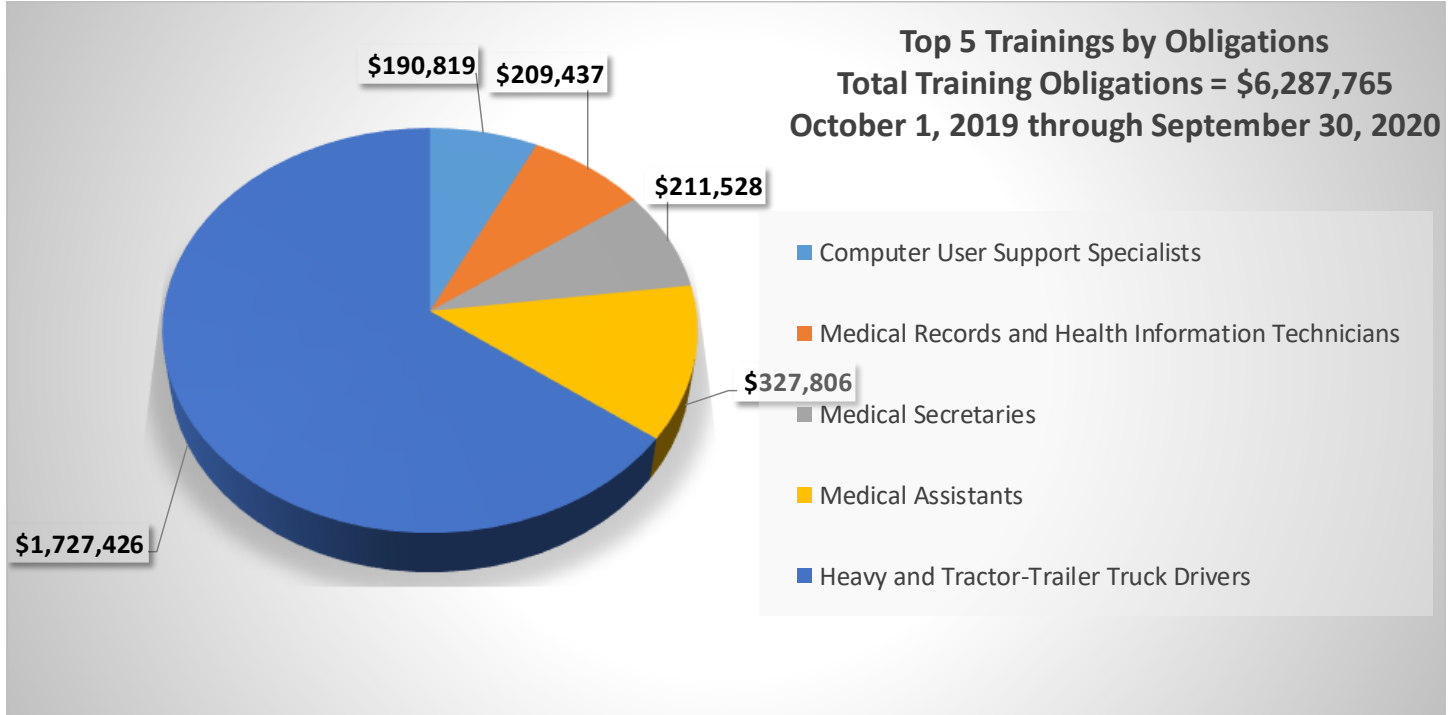
Each of the short-term reskilling or training is aligned with the Workforce Blueprint 2.0 Emerging Critical Industries. The estimated time to launch will be Fall 2020.

- **Four-Year Local Plan** - WC has updated the Four-Year Local Plan in alignment with the Unified State Plan. The plan was approved by the WC Board and the Local Elected Officials consortium in August. No comments were submitted during the public comment period.

Reporting for WIOA Title I Program (Pgs. 6-7)



WIOA Title I Program





WIOA Title I Performance Indicators

12 Months Ending June 30, 2020 - Preliminary

| | Performance Indicators | | | |
|--------------------------|------------------------|-------------------|-----------------|-------------------|
| | <u>2Q</u> | <u>4Q</u> | <u>Median</u> | <u>Credential</u> |
| | <u>Employment</u> | <u>Employment</u> | <u>Earnings</u> | <u>Rate</u> |
| Adult | | | | |
| Actual Attained | 70.2% | 71.3% | \$5,669 | 71.9% |
| DOL Negotiated Rate | 74.0% | 61.4% | \$5,100 | 54.0% |
| % of Neg. Rate Attained | 94.9% | 116.1% | 111.2% | 133.1% |
| Dislocated Worker | | | | |
| Actual Attained | 81.3% | 79.9% | \$7,222 | 76.3% |
| DOL Negotiated Rate | 84.1% | 65.3% | \$6,900 | 62.0% |
| % of Neg. Rate Attained | 96.7% | 122.4% | 104.7% | 123.1% |
| Youth | | | | |
| Actual Attained | 62.2% | 68.9% | \$3,272 | 46.5% |
| DOL Negotiated Rate | 61.0% | 49.0% | N/A | 41.0% |
| % of Neg. Rate Attained | 102.0% | 140.6% | N/A | 113.4% |

Key

Exceeding

Meeting

Failing

Over Negotiated

Within 10% of Negotiated

Below 90% of Negotiated