

Nevada VR PY2023 Q2



01 Town Hall & Strategic Planning

On Nov. 6th and 15th NV VR held in person and virtual town hall meetings to get feedback from the public to inform our annual Strategic Planning which was held on 12/11-12/16. 2023 Strategic Plan is posted on www.VRNeveda.nv.gov

02 iBill Currency Readers

Through a partnership with the U.S. Bureau of Engraving and Printing, Nevada VR is the first agency to distribute the iBill Currency Reader, for free to individuals who are blind or visually impaired.

03 Annual Customer Satisfaction Survey Results

Results from the annual survey include:

- “In 2023, 87% of general VR consumers think staff are helpful as they work to achieve their goals”
- “91% of consumers agree that VR staff treated them with dignity and respect”
- “77% of VR consumers think services helped them be more financially independent.”

04 Parent Training Academy

In partnership with the NV Center for Excellence in Disability at UNR, Nevada VR is developing a Parent Training Academy to help families of students with disabilities smoothly transition from secondary education to post secondary and employment working with Nevada VR.

05 New BEN Operator & Site

The Blind Enterprises of Nevada (BEN Program) was happy to support Eugenio Chavez in establishing his own business as owner of the Biggest Little Café in the Reno City Hall which opened on January 17th.



Nevada

Vocational Rehabilitation



Eugenio Chavez being interviewed by local media